

Company Report 2015

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We will be the global partner for a safe world

Whether on the road, at work or at home, millions of people around the world trust DEKRA's expertise. This leading unlisted expert organization is fulfilling its corporate mission to ensure safety with impartiality, independence and expertise.

With a workforce of almost 37,000 DEKRA is synonymous with innovative services in the safety segment in more than 50 countries across all continents. DEKRA is a noted market leader in vehicle testing. The company uses its expertise to promote safety in rail and air transport. Material testing and inspections support industry in manufacturing safe products. DEKRA tests and certificates assure consumers of the safety of electronic products. DEKRA also offers professional training to promote occupational health and safety.

The vision to be realised by our centenary in 2025 is: We will be the global partner for a safe world.

ROLAND GERDON

STEFAN KÖLBL

Highlights

IVO RAUH

Key data

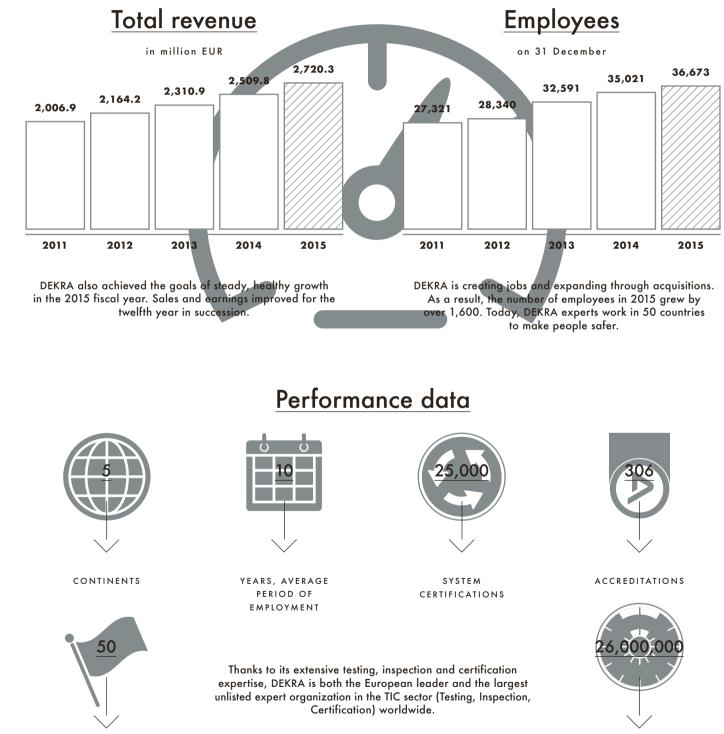
KEY DEKRA SE DATA		2013	2014	2015
Revenue and income				
Revenue	in million EUR	2,310.9	2,509.8	2,720.3
Automotive share	in million EUR	1,236.9	1,327.7	1,419.6
Industrial share	in million EUR	662.7	702.2	806.0
Personnel share	in million EUR	390.3	456.4	467.1
Other share	in million EUR	21.0	23.5	27.6
Adjusted earnings before tax (EBT)	in million EUR	139.1	149.2	178.1
Adjusted earnings before interest & tax (EBIT)	in million EUR	162.7	174.8	201.1
Adjusted EBIT margin	in %	7.0	7.0	7.4
Investments and cash flow				
Investments	in million EUR	70.9	68.1	81.6
Cash flow from operating activities	in million EUR	115.9	149.7	173.3
Balance sheet				
Balance sheet total	in million EUR	1,635.8	1,810.8	1,977.4
Long-term assets	in million EUR	971.9	1,098.7	1,198.5
Short-term assets	in million EUR	663.9	712.1	778.9
Equity	in million EUR	401.2	374.9	503.5
Equity ratio	in %	24.5	20.7	25.5
Employees				
Numbers as of 31 December		32,591	35,021	36,673
Personnel costs	in million EUR	1,446.6	1,588.1	1,712.0
AUTOMOTIVE	in million EUR	1,236.92	1,327.7 ²	1,419.6 ²
Vehicle Inspection	in million EUR	761.3 ¹	831.41	870.1
Expertise	in million EUR	265.9 ¹	256.9 ¹	277.9
Automotive Solutions	in million EUR	116.8	139.1	166.6
Homologation & Type Approval	in million EUR	26.5	25.6	25.6
Claims Services	in million EUR	33.7	38.9	42.2
Other revenues	in million EUR	32.7	35.81	37.2
INDUSTRIAL	in million EUR	662.7 ³	702.2 ³	806.0 ³
Industrial & Construction Inspection	in million EUR	333.91	346.01	366.6
Material Testing & Inspection	in million EUR	127.1	133.5	150.3
Product Testing and Certification	in million EUR	80.01	89.91	130.3
Business Assurance	in million EUR	58.5	63.8 ¹	70.9
	in million EUR	58.3	66.0	
Insight Other revenues	in million EUR	4.9	3.0	76.1 3.1
Omer revenues		4.7	3.0	3.1
PERSONNEL	in million EUR	390.3	456.4	467.1
Training & Education	in million EUR	155.4	160.5	158.5
Temporary Work	in million EUR	234.9	295.9	308.6
OTHER	in million EUR	21.0	23.5	27.6
		2		

1- The previous year's figures for services were adjusted due to a change in allocation.

2 - The total revenue does not include the revenue from industrial services of around 133 million EUR (2014: 120 million EUR, 2013: 110 million EUR) which were provided by DEKRA Automobil GmbH within regional German projects.

3 — The total revenue includes revenue from industrial services of around 133 million EUR (2014: 120 million EUR, 2013: 110 million EUR) which were provided by DEKRA Automobil GmbH within regional German projects.

Data and facts



COUNTRIES

VEHICLE INSPECTIONS

Dear readers,

The digital transformation of business and society is gathering pace with unprecedented speed and momentum. The new opportunities this presents are fascinating, opening up a whole new world of services for DEKRA as an impartial testing organization.

For example, strategic acquisitions in 2015 enabled us to extend our position in future-oriented sectors such as the "internet of things". This means that we can now test whether machines and everyday appliances can communicate with each other reliably via wireless connections. In just one year, we have made the leap into the top 5 providers worldwide in this highly promising market. Furthermore, DEKRA has strengthened its position with regard to corporate IT infrastructure security. We were the first partner worldwide to be accredited for "Achilles", the security certification provided by a leading computer and network security provider.

These examples show how we are adapting our founders' mandate of safety to the technical trends in our markets. Digitization will lead to increasing demand for inspections and testing by independent expert organizations. This is because machines and products play a key role in an increasing number of areas in our lives. We are helping to make these safe for people and products.

This need is also reflected in our strategic "Vision 2025" program, which has launched a new phase in our company's story. Our mission statement reads: We well be the global partner for a safe world.

I am absolutely convinced that we will achieve this goal, given our employees' expertise, customers' trust and how well we collaborate with supervisory bodies and social partners.

Sep- 11-8

STEFAN KÖLBL Chairman of the Management Board DEKRA e.V. and DEKRA SE



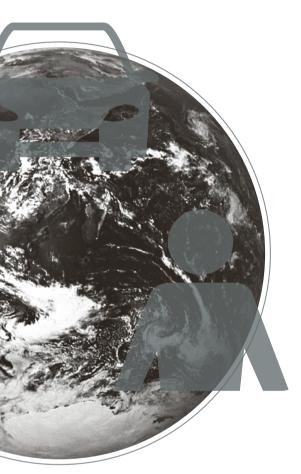


The service portfolio in the Automotive, Industrial and Personnel areas comprises twelve strategic business sectors:



Vehicle Inspection Expertise Claims Services **Automotive Solutions** Homologation & Type Approval

05



Industrial

Product Testing and Certification Industrial & Construction Inspection Material Testing & Inspection Business Assurance Insight (Consulting)

Personnel

Training & Education Temporary Work



International expansion in the previous five years

2011

JULY 2011:

FRANCE AutoContact DEKRA has acquired one of the leading providers in used car management in the form of AutoContact based in Bordeaux. This has made DEKRA the European market leader in this sector.

> JANUARY 2013: AUSTRALIA

Russel Consulting <u>International</u>

DEKRA enhances its product range in the demanding markets of safety, occupational health & safety and environmental protection with the acquisition of this Australian company.

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NOVEMBER 2014: USA <u>RCI Safety</u> The consultancy business is expanded by the acquisition of RCI Safety. DEKRA strengthens its organizational and process safety services with the software expertise of this US firm.

AUGUST 2011: UNITED KINGDOM Chilworth Global DEKRA acquires Chilworth Global. The company special-izes in material tests as well as consultancy services to the process industry and has test laboratories in the

United Kingdom, the USA

and China.

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MAY 2013: SOUTH AFRICA Raysonics

DEKRA has strengthened its position in Southern Africa with this acquisition. The market leader in non-destructive material testing draws its clients from the energy and petrochemical sector.

JANUARY 2015: TAIWAN QuieTek

DEKRA expands its product testing business in Asia with a strategic acquisition. QuieTek counts renowned manufacturers of notebooks, tablets, mobile phones and automotive electronics among its clients.

MARCH 2012: USA <u>Behavorial Science</u> <u>Technology</u> DEKRA buys the US consultancy firm Behavioral Science Technology (BST). These renowned experts specialise in total pro-cess and organizational safety in high-risk industries, from

SEPTEMBER 2013: NEW ZEALAND

Vehicle Testing New Zealand The local market leader in

top management to factory workers.

New Zealand is acquired. This puts DEKRA in a position to further expand into the vehicle testing market in the Asia-Pacific growth region.

JUNE 2015:

SPAIN AT4 wireless DEKRA expands its wireless communication and electromagnetic compatibility services. The acquisition of AT4 wireless is a fitting addition to DEKRA's testing expertise with respect to the internet of things.

MAY 2012:

DENMARK TUC Group DEKRA gains a foothold in the Scandinavian training market with the acquisition of TUC Group. The Group focuses on vocational driver training as well as recruitment services.

-----OCTOBER 2014: NETHERLANDS Plurel

Through the purchase of the Dutch company Plurel DEKRA becomes one of the leading European players in the testing, inspection and certification of rolling stock.

UNITED KINGDOM Optimus Seventh Generation

DEKRA expands its expertise in organizational and process safety expertise for clients in the global oil and gas industry by acquiring this Scottish company.

A Personne 🖨 🖬 USA Marocco 🖨 🖬 Algeria 🖨 Curaçao

Automotive

Industrial

JULY 2015:

2015

DFKRA	<u>⇔</u> ▲	<u>Europe</u> Belgium Bosnia- Herzegovina		Montenegro Netherlands Norway Austria
		Denmark	🚔 🖬 👗	Poland
		Germany Finland		Portugal Switzerland
		France Greece		Sweden Serbia
		United Kingdom Italy		Slovakia Slovenia
		Croatia		Spain
		Liechtenstein Lithuania		Czech Republic Turkey
		Luxembourg Macedonia		Ukraine Hungary
				• •



🚔 🖬 Chile







Automotive

Vehicle Inspection



CLEMENS KLINKE Member of the Management Board of DEKRA SE. Head of the DEKRA Automotive Business Unit

DEKRA Automotive has forged ahead with international expansion. We now have a foot-

hold in the Canadian and Bulgarian inspection markets. In south-eastern Europe, we have established the used car management business and an

expert appraisal network. We also now conduct driving tests in New Zealand.

DEKRA is the global market leader and inspects around 26 million vehicles in 16 countries. However, the United Nations comprises more than 190 countries. What does that mean for growth prospects?

KLINKE We are already represented on all five continents and we also established a presence in new markets such as Canada in 2015. There is still an extraordinary amount of potential beyond Europe. However, in many countries, the legal basis for increased vehicle safety must first be established.

Why are regular vehicle inspections so important?

KLINKE Safe mobility is a vital factor in a dynamic economy and a driver of societal progress. Regular vehicle inspections provide greater safety for all road users. This has proven to be the case not only in Germany following the introduction of the general inspection in the 1950s, but also in many other countries: the introduction of the General Periodic Inspection saw a dramatic fall in the number of deaths and injuries on the road. People in developing and emerging economies also have a



right to greater road safety, to start to address the hundreds of thousands of deaths on the roads in these areas each year. Worldwide, well in excess of one million road deaths are mourned year on year.

Current vehicle technology is complex and requires independent, state-of-the-art inspection. Roadworthiness and servicing of vehicles has also been improved by the introduction and implementation of technical vehicle inspections. In many countries, this is a precondition for insuring commercial and private vehicles.

What requirements do vehicle inspections need to fulfil?

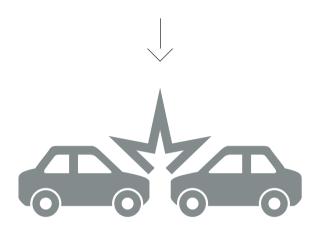
KLINKE The inspection standards must always be set high and not just used as a "fig leaf". Vehicles must also be regularly and impartially inspected according to the third-party principle, by independent organizations who have no vested interests, such as DEKRA. The aim of policy-makers must be to put a framework in place to ensure that all this is done reliably and consistently.

What challenges is the company currently facing?

KLINKE In view of the rapid pace of digitization of vehicles using assistance systems right through to semi-autonomous driving, vehicle inspections must also adapt. The blanket introduction of what has become known as the HU adapter in Germany in 2015 was a key step. The HU adapter can be used to test the functionality of assistance systems and reduces reliance on indicator lights.

Expertise

Professional appraisals are essential in settling vehicle claims. DEKRA's comprehensive expertise offers a very high level of independence and quality, in a very prompt service.



1 MILLION EXPERT APPRAISALS

DEKRA performs more than a million expert appraisals each year across all continents. With around 500 sites in Germany alone, DEKRA experts are always on hand. We also perform expert appraisals in many countries worldwide.

- Determining losses
- Determining replacement value
- Calculating the depreciation
- Analyzing the causes of the accident
 - Inspection of vehicle parts (e.g. tires)

More information at



Claims Services



DEKRA does more than just perform appraisals after accidents. As a long-standing partner of the Green Card system, claims are also settled across international borders.



100,000 SETTLED CLAIMS Each year, DEKRA handles well above 100,000 accident and road traffic claims in more than 40 countries on behalf of insurance firms and fleet operators.

• Claims management for fleets and car pools

- External settlement of damages from accidents
 - Processing of transport losses
 - International settlements within the Green Card system

Automotive Solutions



Used car management covers services from the valuation of lease returns through to supporting dealers in reselling vehicles.



700,000 RETURNS DEKRA values more than 700,000 official and company cars as well as car pools, before these returns are marketed as used cars.

- Condition inspections
- Vehicle returns
- Valuations
- Document management
- Used car marketing and dealer communication
- Sales and aftersales advice

More information at



WWW.DEKRA.DE/EN/EXPERTISE

WWW.DEKRA-CLAIMS-SERVICES.COM

More information at

WWW.DEKRA-AUTOMOTIVESOLUTIONS.COM

Homologation & Type Approval

Whether prototype, pre-series or custom model: DEKRA inspects vehicles of all kinds as well as components for safety and conformance - and verifies compliance with directives.



500 REGULATIONS

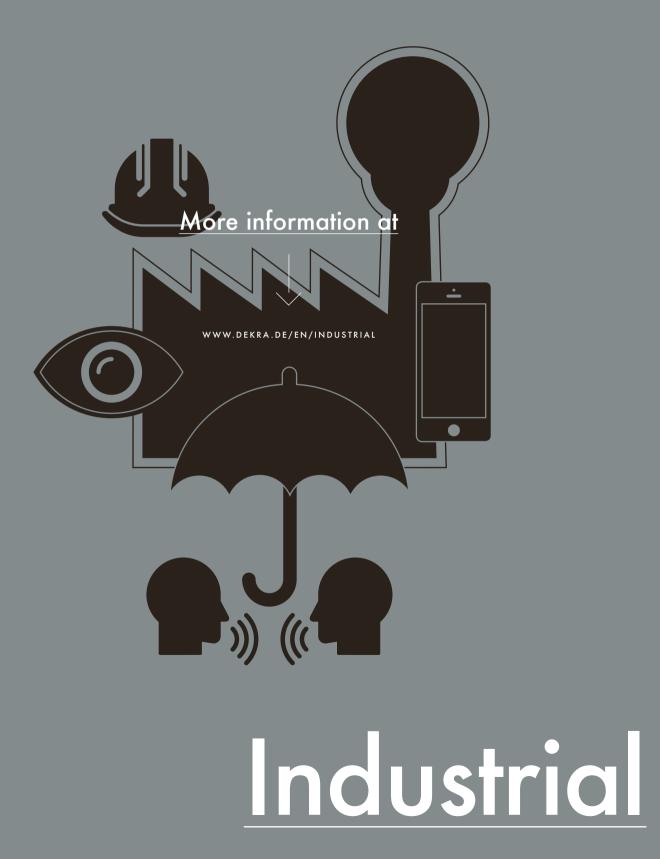
The standards governing homologation & type approval encompass more than 500 global regulations of over 60,000 pages. DEKRA performs type approvals according to these regulations and has worked closely with the statutory authorities over many years.

> • Car and parts inspection according to European and German regulations

- Type approvals
- Parts appraisals
- (e.g. tuning and bodywork)
- Individual type approvals
- Crash tests and endurance tests

More information at

WWW.DEKRA.DE/EN/HOMOLOGATION



Industrial

Product Testing & Certification



IVO RAUH Member of the Management Board DEKRA SE, Head of the DEKRA Industrial **Business Unit**

DEKRA Industrial continues its expansion. Organic growth and strategic acquisitions have further consolidated this unit's market position. The success is due to the combination of technical expertise with procedural

and organizational knowledge. This enables DEKRA to provide safety solutions not only in traditional industrial firms, but also in risk sectors such as energy, oil and gas.

How is digitization changing the product testing and certification business?

> **RAUH** The market volume is growing, and so too demands faced by the test companies. We have been preparing intensively for this challenge for some years now.

How?

RAUH For example, through strategic acquisitions and organic growth. This has put us in pole position in the markets that hold the key to our success in future. The most visible sign of our wide-ranging expertise is our new, state-of-theart laboratory facility in Arnheim in the Netherlands, where we are expanding rapidly and have been global leaders for some years.

What specifically are DEKRA laboratories doing globally?

> **RAUH** We house the latest technologies and test facilities there. This will allow us to consolidate the classic consumer goods business, with electronic



components and instruments for the automotive and medical technology sector.

How do the acquisitions of AT4 wireless in Spain and QuieTek in Taiwan in 2015 fit into this picture?

RAUH Both acquisitions form key elements of our strategy of establishing footholds in future markets. By acquiring new expertise, we can focus increasingly on functional safety and unimpeded communication in the internet of things.

Does DEKRA also have a role to play with respect to Industry 4.0?

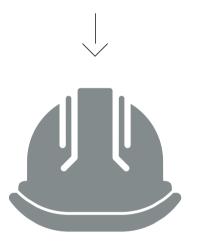
RAUH The internet of things, in other words the possibility of networking any physical objects, is also crucial to the future of factories and industrial plants. The question of whether machines and appliances can communicate reliably with each other via wireless connections is of huge importance. This connectivity in conjunction with cybersecurity opens up a whole new world of opportunity to us as an impartial testing organization, which we intend to use to the full.

What does that mean in practice?

RAUH DEKRA is currently expanding its service portfolio in targeted directions. For example, we are the first accredited partner worldwide for the "Achilles" security certification offered by Wurldtech, a specialist computer and network security firm which is part of GE Group. The acquisition of AT4 wireless also gives DEKRA an excellent platform from which to expand into key areas in future. After all, connectivity expertise is a core competency which is currently sought-after across all locations. This applies above all in areas of everyday life, such as transport, the workplace and at home. We are also continuing to expand our expertise in the field of cybersecurity.

Industrial & Construction Inspection

Property demands <u>expertise</u>: DEKRA experts monitor construction work, test the performance of building technology and provide valuations for commercial and private property.



50% OF PROPERTY DEVELOPERS Half of all German property developers complain of poor workmanship. DEKRA's knowledge and expertise help prevent additional costs or even legal disputes.

- Building surveys
- Energy efficiency
- Valuations
- HVAC certification
- Fire protection

• Identification of hazardous substances and building renovation

• Risk assessments

More information at

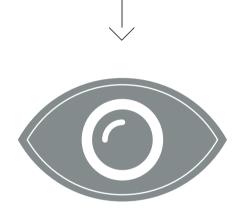


Material Testing

Industrial



DEKRA supports safe and efficient processes in industry <u>using a variety of</u> <u>material testing methods</u> and through the inspection of technical equipment.



16 METHODS The number of methods DEKRA offers for non-destructive material testing – from radiographic testing to wall thickness measurement.

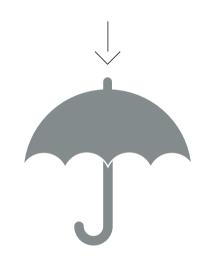
• Inspection services (e.g. for power stations)

- Non-destructive material testing (e.g. surface crack testing)
- Explosion-protection concepts
- Robot systems for inspection
- Microstructure testing of materials
- Asset integrity management

More information at

Business Assurance

With DEKRA services, companies are assured that their working practices conform <u>to the standards governing</u> <u>safety, health, environment and quality</u>.



25,000 CERTIFICATIONS In 2015 alone, DEKRA performed 25,000 system certifications according to ISO (International Organization for Standardization) standards.

• Certifications according to international standards (e.g. ISO standards)

- 1st & 2nd party audits
- Assessments for safety, quality, environment and health
- Online assessment instruments
- Advice on chemical and data protection law
- Training in the areas of data protection, quality, environment and health

More information at



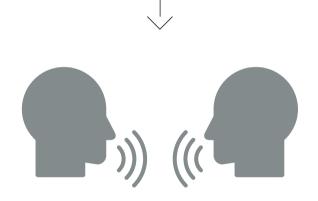
WWW.DEKRA.DE/EN/REAL-ESTATE

WWW.DEKRA.DE/EN/MATERIAL-TESTING

WWW.DEKRA-ASSURANCE-SERVICES.COM

Insight (Consulting)

As a <u>specialist in safety in the workplace</u>, DEKRA creates an operating environment which reduces risks, protects people and assets and safeguards the company's reputation.



15 SECONDS

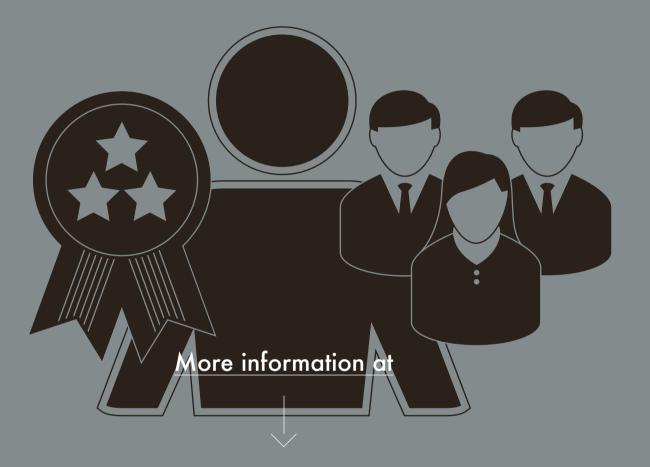
Somewhere in the world, a person dies every 15 seconds as a result of an accident at work. DEKRA Insight aims to combat this with a comprehensive consultancy and service portfolio from senior management to factory workers.

• Development of a safety strategy

- Establishment of a holistic safety culture in the company
 - Safety management programs and training
- Data analysis and software solutions for occupational health and safety
- Process and organizational safety
- Root cause analysis after explosions

More information at

WWW.DEKRA-INSIGHT.COM



Personnel

Personne

Training & Education

DEKRA has been a training partner to the private and public sector for over 40 years. Thanks to the loyalty of more than 100,000 attendees each year, DEKRA Academy is one of the largest private providers in Germany.



1,500 NURSING STAFF In total, DEKRA has qualified or is currently training around 1,500 nursing staff in Hungary, Romania, Serbia and Albania for assignment to German clinics and nursing homes.

- Transport and warehouse logistics • Environment and hazardous goods logistics • Occupational and industrial safety (e.g. fire protection) • Health • Aviation safety
 - Commercial occupations
 - Job integration

More information at

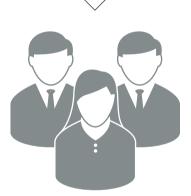


WWW.DEKRA-AKADEMIE.DE

Temporary Work

17

DEKRA offers personnel services for employees and employers at 120 locations in Europe. With more than 12,000 temporary workers, DEKRA was the seventh largest personnel service provider in 2015 in Germany.



84% SATISFACTION

Around 84% of our temporary workers are satisfied with their form of employment. This was the result of a survey of around 1,400 DEKRA temporary workers across Germany aged 18 to 65. In fact, a third were very satisfied.

• Classic temporary work

Recruitment

• Organization of temporary employees on the client's site (on-site management)

• Outplacement/HR Consulting

- Candidate management
- Individual employee solutions in the trade fair, events and logistics sectors

• Mystery shopping

More information at

WWW.DEKRA-ARBEIT.DE/EN/

Dear all, valued clients and partners,



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THOMAS PLEINES Born 1955, has been President of the Presidential Board, DEKRA e.V. and Chairman of the Supervisory Board, DEKRA SE, since 2011. A lawyer by profession, he was Chief Executive Officer of Allianz Versicherungs AG, Munich, from 2006 to 2010

DEKRA is dedicated to ensure safety. In the 2015 fiscal year, the high global demand for our services was reflected by steady and healthy growth. This stability is also reflected in the fact that DEKRA increased its revenue, profit and employee numbers for the twelfth year in succession.

The results are a ringing endorsement of the previous years' strategic direction taken by the Management Board in conjunction with the Presidential and Supervisory Board. This includes elements such as the development of new areas of expertise, continuing international expansion and the concentration on services in the field of safety. Not least, DEKRA is now a company with a presence in more than 50 countries across all five continents. DEKRA is among the leading providers of qualified expert services in customary vehicle inspection markets as well as in the markets of the future such as connectivity in the internet of things.

The company has raised the bar another notch for the coming years with the Vision 2025 strategy. To achieve

this goal, DEKRA will also continue to systematically develop its testing, inspection and certification services in future.

The Presidential and Supervisory Board extends their thanks to all members of DEKRA e.V. as well as our clients and business partners for their continued loyalty, and I would like to personally thank all DEKRA employees for their commitment and dedication to the company.

THOMAS PLEINES

President of the Presidential Board, DEKRA e.V., Chairman of the Supervisory Board, DEKRA SE

Presidential Board DEKRA e.V.

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Thomas Pleines (President), Munich Dipl.-Wirtsch.-Ing. Arndt Günter Kirchhoff (Vice-President), Attendorn Prof. Thomas Edig, Hanover Günther Fleig, Stuttgart Ulrich Graf, Bäch, Switzerland Dipl.-Ing. Bernd Tönjes, Marl Peter Tyroller, Stuttgart Prof. Dr. Wolfgang Weiler, Coburg

Matthias Wissmann (Chairman) Ludwigsburg Prof. Dr.-Ing. Gerhard Zeidler (Deputy Chairman, Honorary President of the Presidential Board), Stuttgart Univ.-Prof. Dr.-Ing. Thomas Bauernhansl, Pforzheim² Staatssekretär a. D. Dr. h.c. Rudolf Böhmler, Schwäbisch Gmünd Dr. Eckart John von Freyend, Bad Honnef Fred B. Irwin, Frankfurt a. M.¹ Jürgen Karpinski, Frankfurt a. M.² Mathias Krage, Hanover Bernhard Mattes, Cologne² Dr. techn. Georg Pachta-Reyhofen, Niederpöcking Robert Rademacher, Cologne Prof. Dr. Hermann Requardt, Erlangen Dr. Harald Schwager, Speyer Dr. Stefan Sommer, Meersburg² <u>Stefan Strick</u>, Hürth Dr. jur. Axel Theis, Baierbrunn Prof. Dr. Thomas Weber, Stuttgart

Supervisory Board DEKRA SE

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Thomas Pleines (Chairman), Munich Hartwig Meis (Deputy Chairman), Warendorf³ Marcus Borck, Leipzig³ Prof. Dr. Sabine Fließ, Möhnesee Nicolas Gibaudan, Suzette, France³ Jean-Luc Inderbitzin, Doulevant-le-Château, France³ Dipl.-Ing. (FH) Wilfried Kettner, Dermbach³ Dipl.-Wirtsch.-Ing. Arndt Günter Kirchhoff, Attendorn Dipl.-Ing. (FH) Wilhelm Oberfranz, Munich Monika Roth-Lehnen, Wuppertal³ Peter Tyroller, Stuttgart Prof. Dr. Wolfgang Weiler, Coburg

Committees

Advisory Board DEKRA e.V.

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Management Board DEKRA e.V.

 \checkmark

Stefan Kölbl (Chairman), Leinfelden-Echterdingen Roland Gerdon, Stuttgart

Management Board DEKRA SE

 \checkmark

Stefan Kölbl (Chairman), Leinfelden-Echterdingen Roland Gerdon, Stuttgart Clemens Klinke, Boffzen Ivo Rauh, Stuttgart

- 1 to 19 November, 2015
- 2 from 19 November, 2015
- 3 Employee representatives





STEFAN KÖLBL Chairman of the Management Board DEKRA e.V. and DEKRA SE

ROLAND GERDON Member of the Management Board DEKRA e.V. and DEKRA SE

CLEMENS KLINKE Member of the Management Board DEKRA SE, Head of the **DEKRA** Automotive Business Unit

IVO RAUH Member of the Management Board DEKRA SE, Head of the DEKRA Industrial **Business Unit**

Management-Team



MARK THOMÄ Senior Vice-President DEKRA SE, Corporate Development

DONALD O. NICHOLSON Chief Regional Officer North America



WOLFGANG LINSENMAIER JOHANNES VOSSEBRECHER **Managing Director** DEKRA Automobil GmbH

Managing Director DEKRA Automobil GmbH



DR. HANS DE REGT **Managing Director** Material Testing and Inspection

LOTHAR WEIHOFEN Managing Director DEKRA Business Assurance Group and Insight



YVONNE BOLACH Director of Accounts, Tax and Financial Controlling

STEPHAN HEIGL **Director Communications** and Marketing



STAN ZURKIEWICZ Chief Regional Officer Far East



DR. GERD NEUMANN Managing Director DEKRA Automobil GmbH



GUIDO KUTSCHERA **Managing Director** DEKRA Automobil GmbH



NICOLAS BOUVIER Managing Director DEKRA Automotive France



FRÉDÉRIC SCHMITT **Managing Director** DEKRA Automotive Solutions



SOPHIE DOMINJON **Managing Director** DEKRA Industrial France



BERT ZOETBROOD Managing Director DEKRA Certification Group



SUZANA BERNHARD Managing Director DEKRA Arbeit Group



JÖRG MANNSPERGER Managing Director DEKRA Akademie Group



ULRICH ROTHFUCHS Director of Legal, Compliance and Data Protection



ΚΔΙ ΧΔΡΝΔΙ Director of Human Resources



DR. KAI ZERCHER Director IT

Sustainability at DEKRA

DEKRA's commercial operations are based on responsible corporate management: the needs and interests of employees, the environment and society are paramount.

In 2015, DEKRA continued to work on enhancing the sustainability of the company both from a strategic and an operational viewpoint, and the organizational framework for systematic sustainability management was created. The central unit of Legal and Compliance coordinates and controls all sustainability activities relevant for DEKRA. The director of this unit reports directly to the Chairman of the Management Board.

More information at

WWW.DEKRA.DE/EN/DEKRA-SUSTAINABILITY

Added value



ENGAGEMENT

Reviewing the sustainability of business processes within the DEKRA value chain.

DEKRA Procurement Terms define supplier requirements with respect to environmental protection and social responsibility.

DEKRA Services ensure enhanced safety and create added value for clients and society as a whole

OBJECTIVES

To integrate the sustainability criteria that are key to DEKRA into the global supply chain.

To systematically ascertain and further improve customer satisfaction.

Employees



ENGAGEMENT

Raise awareness of employees with regard to safety in all spheres of life, on a professional and personal level.

Develop a global system for occupational health and safety.

Promote diversity and equal opportunities.

OBJECTIVES

Further develop initial employee training as a central policy and make the company a more attractive employer.

Further reduce the number of accidents by means of preventive measures.

Innovation



ENGAGEMENT

Systematic ideas and innovation management is implemented throughout the Group in order to develop employees' creative potential.

DEKRA expertise is supplemented by collaboration with external partners for the development of sustainable innovations.

Further expansion of business activity into markets of the future, such as the internet of things.

OBJECTIVES

Continuous improvement of innovation processes – including the identification and introduction of best practices throughout the Group.

Transfer of existing safety expertise to the digital world through development of innovative services with R&D institutions.

Environment



ENGAGEMENT

Appointing a group environmental officer and establishing environmental officers throughout the company.

In Germany, environmentally-relevant data such as energy consumption is recorded with the objective of reducing usage.

Reducing CO₂ emissions, for example by promoting the use of public transport and optimising use of car pools.

OBJECTIVES

Monitor and reduce energy consumption in the European locations.

Expand use of power in Germany from renewable sources.

DEKRA promotes safety and sport

Promoting the safety of people on the roads, at work and at home, is what motivates DEKRA every day. We protect and save lives with a wide range

of services.

As pioneers in our sector, we are committed to enhancing awareness of safety. A range of initiatives and campaigns demonstrate how we have created awareness for the issues of safety and fair play in sport

in 2015.

Road safety



ROAD SAFETY REPORT

Since 2008, the DEKRA Road Safety Report has provided up-to-date information and insight for decision-makers in the world of politics, among industry bodies and in companies. The 2015 report focused on the issue of how accident victim numbers can be further reduced, and the challenges involved for people, technology and infrastructure.

TO STAY SAFE, USE YOUR HEAD

Since children are at particular risk on the roads, DEKRA promotes safety awareness among our youngest road users with the "stay safe, use your head" campaign. Year-one learners receive bright-red caps and learn about dangers on the roads. more than two million caps have been distributed since the start of the campaign in 2004.

SAFETYCHECK

For a ninth year, DEKRA has provided free vehicle safety checks for young drivers. In the course of the campaign to promote vehicle safety, DEKRA experts have inspected almost 16,000 cars and have found that: Almost three guarters of the vehicles exhibited defects.

Promoting young talent



FORMULA STUDENT

For the tenth year in 2015, the international competition gave the next generation of engineers the opportunity to prove their motor sport skills under race conditions. With the support of DEKRA as the Official Technical Partner, more than 100 student teams battle at the Hockenheimring each year in August for the Formula Student Germany title.



UNICEF

"UNICEF's Child-Friendly Spaces program is aimed at providing a protective environment for children in crisis areas. DEKRA made a donation of 100,000 euros in 2015, repeating its donation from 2014, to help create such safe areas to enable children to play safely and learn."

STEFAN KÖLBL Chairman of the Management Board DEKRA e.V. and DEKRA SE



GERMAN TOURING CAR MASTERS (DTM)

DEKRA has long been a series sponsor and official technical partner in DTM, the world's leading touring car championship. DEKRA motor sport experts ensure that the DTM is safe and are responsible for the full technical inspection of vehicles.

INTERNATIONAL MOTOR SPORTS ASSOCIATION (IMSA)

DEKRA has been Official Technical Partner to IMSA, which hosts racing series in the US, since 2015.

FORMULA 1

DEKRA has been a sponsor in Formula 1 for many years: From 1992 to 2000 DEKRA was principal cap sponsor to Michael Schumacher. Since 2004 we have sponsored Nico Hülkenberg. He has competed in Formula 1 since 2010. The DEKRA logo will once again take pride of place on his driver's cap for the 2016 season.

GERMAN FOOTBALL REFEREES

At DEKRA, our commitment to fair play also extends to sport. For the past twelve years we have been the official referee sponsor for the German Football Association (DFB). This partnership is based on our shared values of impartiality, expertise and dependability.

Highlights 2015 \rightarrow

January



QUIETEK CORPORATION IN TAIWAN

With the takeover of the QuieTek Corporation in Taipei, Taiwan, DEKRA expands its portfolio and strengthens its position as a provider of test services for electronic products and components.

PARTNER OF DAIMLER AG

DEKRA has become a Daimler AG partner for vehicle returns in the two largest collections centres in Sindelfingen and Rastatt. Around 90% of all official and company cars, as well as pool cars in Germany, are returned there. Before used cars are offered for sale, they are valued by DEKRA.

February

ED CAR REPORT

The DEKRA 2015 Used Car Report provides vital information to car buyers and manufacturers on the reliability of individual models. Around 15 million general inspections from two years were analyzed for the report. The analysis only covered defects which could actually be attributed to the vehicle.

March



The long-established partnership with Formula 1 driver Nico Hülkenberg continues for the 2015 season. DEKRA remains the personal sponsor of the racing driver. In his fifth Formula 1 season, Hülkenberg drives for the Sahara Force India Formula One Team and finishes in the top ten.

PARTNER OF WURLDTECH

Wurldtech is a North American cybersecurity specialist, and DEKRA becomes its first accredited certification partner worldwide. The objective is to enhance the security of critical IT infrastructure in industrial firms.

April



ments in the field of driver assistance systems and semiautonomous driving. From the perspectives of accident research, road user behaviour and vehicle technology, the report also shows where there is the greatest potential for further reducing accident victim numbers.

May



DEKRA expands into Taiwan with a joint venture for electronics testing in the automotive, IT, telecommunications and the LED industry. DEKRA has signed an agreement to this effect with iST Group in Hsinchu, Taiwan. This will allow reliability testing and failure analyses for PCB boards, printed circuit board assembly, modules and systems to be performed.

DRIVING TESTS

The DEKRA subsidiary, Vehicle Testing New Zealand (VTNZ), the market leader for vehicle inspections in New Zealand, takes over practical driver testing. VTNZ has been appointed by the New Zealand Transport Agency, for the next five years.



AT4 WIRELESS IN SPAIN

The testing company AT4 wireless from Málaga, Spain, joins the DEKRA family. The takeover completes the range of DEKRA testing services for wireless communication as well as electromagnetic compatibility. Both are key areas of expertise for the future trends, Industry 4.0 and Automotive 4.0.

VEHICLE INSPECTIONS IN CANADA

DEKRA gains a foothold in vehicle inspection services in Canada and opens two inspection stations in the Toronto area. The stations will not only perform emissions testing as required by law, but also safety checks when a vehicle changes ownership or voluntary brake testing.

BEST GERMAN BRANDS

The DEKRA brand is ranked 47th in the list of "Best German Brands 2015" published by the respected brand consultancy Interbrand. This means that DEKRA is one of the leading brands in Germany.

DEKRA HOUSES IN SPAIN

The first DEKRA House in Spain is opened in Madrid. DEKRA provides industrial and automotive services to its clients in these centres, all from a single source. A second DEKRA House in Spain is inaugurated in Barcelona in in the fall of 2015.

90 YEARS OF DEKRA

DEKRA celebrates 90 years of dedication to safety with a ceremony in Stuttgart. On 30 June 1925, Deutscher Kraftfahrzeug-Überwachungsverein e.V. was registered at the Berlin-Mitte District Court. Today, it is a world renowned expert organization with almost 37,000 employees in more than 50 countries on all five continents.

July

IMUS IN SCOTIAND

The acquisition of Optimus Seventh Generation Ltd from Aberdeen, Scotland, strengthens DEKRA's international business in the field of industrial safety consultancy. Clients are global companies in the oil & gas production and refining & processing industries. The services cover on-site behavioral safety coaching and training, occupational health & safety training and risk diagnoses.

25 YEARS OF TECHNICAL INSPECTION CENTRES

DEKRA celebrates an anniversary in the newly-formed federal states: 25 years ago, on 1 July 1990, the current DEKRA e.V. Dresden was tasked with establishing technical inspection centres in eastern Germany. Thanks to unparalleled efforts of all involved, a genuine East-West success story unfolded in the road safety sector.

Imprint

August

SING STAFF

The clinic operator Mediclin successfully implements a new strategy to combat staff shortages in nursing: DEKRA is commissioned by Mediclin to prepare Hungarian nursing staff in their home country for deployment in Germany. The first graduates are recognized by the Municipal Welfare Association in Saxony.

September



ing in the future. This is revealed by a Forsa survey commissioned by DEKRA which is presented at the IAA in Frankfurt. According to the study, only 8% of those surveyed believe that fully autonomously driven vehicles will become the norm in the next ten years.

October

EKRA AWARDS

The 2015 DEKRA Awards are presented. Two contenders meet the high requirements in the categories safety on the roads, at work and at home. EDEKA Handelsgesellschaft Südbayern mbH (road safety category) and Eaton Industries GmbH (occupational safety category) win 2015 Safety Champions Awards.

DEKRA VEHICLE COMMERCIAL OUTLOOK CONFERENCE

The first DEKRA Vehicle Commercial Outlook Conference in Berlin addresses new technologies as well as cargo securing and telematics. The focus of the conference of 350 experts is vehicle safety, autonomous driving, fuel saving, exhaust emissions and alternative drive concepts.

November



SAFETYCHECK

Some vehicles belonging to young car drivers feature serious safety defects. This has been illustrated by the SafetyCheck campaign which DEKRA ran for a ninth year in partnership with the German Association for Prevention of Road Accidents and the German Road Safety Council. Almost three guarters of the 16,000 inspected vehicles exhibited defects.

December



DEKRA detects polycyclic aromatic hydrocarbons (PAH) in sample testing of children's products such as wellington boots, ear protectors and gloves. Several of these are considered to be carcinogenic. However, the measured concentrations lie below the new limit.

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